

New Century Federal Credit Union

Volume 16 Issue 1

www.newcenturyfcu.org

January 1, 2022

Message From the CEO

From all of us at New Century FCU, Happy New Year to you and your families! As 2021 comes to a close, I like to look back on the challenges we faced during the past year and what we as a credit union can do to keep moving forward to provide our members the best service.

When you think about 2021, it had a similar feeling as 2020 did. Lobbies remained closed for the beginning of the year as COVID-19 still has not gone away. Masks and hand sanitizer still remain part of our daily lives, and the million-dollar question remains of “When will this all end?”

2021 did allow for the credit union to unveil a new modernized website which we have received feedback on from members stating they really like the new layout. We have also had new staff join our credit union family. This will help us to continue to meet your financial needs going into 2022. We had the highly anticipated digital services scheduled to be released this past fall; however, with a shortage of resources within the financial industry beyond our control, the implementation was delayed. No need to worry though, as these new digital services are on schedule to be released in the first quarter of 2022.

On behalf of everyone at the credit union, thank you for sticking with us through these difficult times and allowing us to be the ones that you could count on to help meet your financial needs. We appreciate your loyalty and hope everyone has a wonderful holiday season with family. Stay safe, and we look forward to a great 2022.

Mark Eissens
Mark Eissens, CEO

Digital Services Coming Soon



As mentioned in our “Message from the CEO,” the light can be seen at the end of the digital services tunnel. While 2021 put us in a slight delay of releasing these services, we have been working diligently on testing and training to make sure that we are on track for our new implementation date in the first quarter of 2022. Our members will be able to experience all the great services such as a new home banking provider, a mobile app for NCFCU, Bill Pay, Remote Deposit, and *Zelle*® to name a few. Once we roll out these new digital services, you will need to re-enroll in home banking to take advantage of these enhanced services. For more details, keep an eye out on the webpage that breaks down these services individually. Any questions, please contact us for more information.

Locations and Hours

291 Springfield Ave. (Lobby)
Joliet, IL
(815) 741-1847

1910 Ferro Drive (Lobby)
New Lenox, IL
(815) 726-3440

Lobby Hours

Mon. - Fri. 9:00 am - 5:00 pm
Saturday Lobby Closed

Drive-up Facilities

291 Springfield Ave.
Joliet, IL

1910 Ferro Drive
New Lenox, IL

Drive-up Hours

Mon. - Fri. 8:00 am - 5:00 pm
Saturday 9:00 am - 1:00 pm

Touch Tone Teller

Available 24 Hours
(888) 488-8636

Website

www.newcenturyfcu.org

Annual Meeting

The 86th Annual Meeting for New Century FCU will be held on **March 24, 2022 at 6:00 pm.** The annual meeting and election of board of directors will be held at our New Lenox office. Please call the credit union for more details and to RSVP. Space is limited.



Loan Rates

While car prices are still at quite a high, loan rates at New Century still remain low. If you are in need of a new vehicle, make sure you contact the credit union to make sure you are getting the best rate possible for the exact term you are looking for. Call us or visit www.newcenturyfcu.org to apply or come in and grab an application through the drive through and apply today!



Holidays

New Century FCU offices will be closed in observance of the following holidays during the 1st quarter of 2022:

January 17th – Martin Luther King Jr. Day

February 21st – President's Day